HealthComp

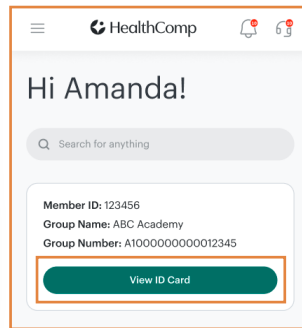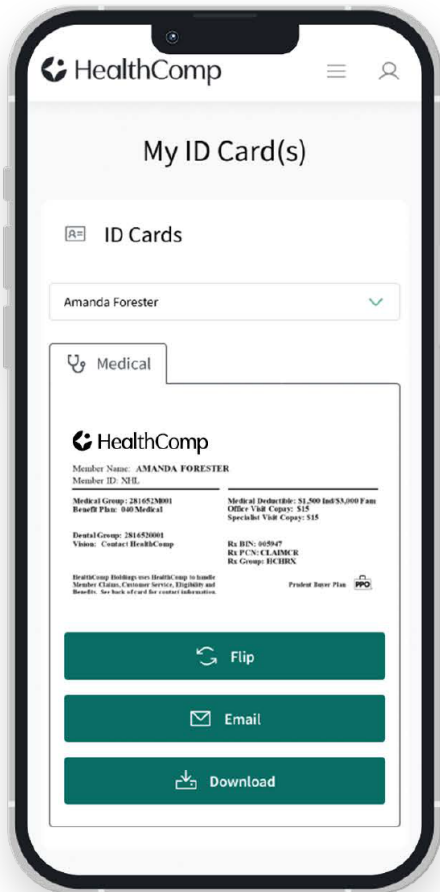# How to download your digital member ID card

We understand how important it is to have access to care anytime, anywhere. Follow the below instructions to access your digital member ID card.

1. Starting on Jan. 1, 2024, go to the myCareHC website below to register as a new user on the member portal and download the myCareHC app to view, download, print or email your ID card.

2. At the top of the home page, you will see a button that says "View ID Card."

3. Select this tab to access your medical ID card. In this tab, you will be able to:
   • View your digital ID card (Use the mobile app to show ID card to provider)
   • Order a replacement ID card
   • Download as a PDF
   • Email ID card
   • Print ID card

Need support?
HealthComp's dedicated Member Service team is ready to assist you.
Just call the number on your ID card.

Download the myCareHC Mobile App

Download on the App Store   GET IT ON Google Play

Scan to Download